



113 Commerce Boulevard
 Loveland, OH 45140
 (800) 783-8105
 www.hci-tv.com

RETURN MERCHANDISE AUTHORIZATION (RMA)

Please complete all information in order to be assigned a Return Merchandise Authorization number. Non-warranty repairs require a purchase order.

P.O. # _____

DEALER:

FACILITY:

Company Name _____
 Address _____
 City, State, Zip _____
 Telephone _____
 Fax _____

Company Name _____
 Address _____
 City, State, Zip _____
 Telephone _____
 Fax _____
 E-mail: _____
 Contact Name _____

HCI Model #	HCI Serial #	Problem(s)
_____	_____	_____
_____	_____	_____
_____	_____	_____

Completed form must be faxed to 513.271.8108 or e-mailed to service@hci-tv.com

Note: You will receive a RMA Form including RMA number via fax or e-mail.
 Please include a copy of this form with all shipments and reference RMA# on the shipping label or box.

Return product to:
HCI
113 Commerce Blvd.
Loveland, OH 45140
Phone: 513.271.8100
Attn: RMA# (assigned by HCI)

FOR OFFICE USE ONLY

Date Received: _____	Received by: _____
Product Diagnosis: _____	SO#: _____
Parts Ordered: _____	Date Shipped: _____
Product Testing Date: _____	Tracking #: _____
Service Notes: _____	

